



Auctions – Auctions Portal

For Buyers

Gadi Mandi



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1. Introduction

We have upgraded the Gaadi Mandi portal for the buyers with additional and attractive features that helps the buyers to have seamless auctions experience.

This document has been created to take the users (both existing and new users) through the new portal.

While the document details out the various features processes in detail and can be used as a “How-To” guide by the users, it provides only guidance. For any specific help or information, users are advised to get in touch with Gaadi Mandi representative or call us at our Customer Service number – 1800-203-4414 (9.30 am to 6.30 pm)

We sincerely hope that you will have a great experience using the new portal.

-Gaadi Mandi Team

Gaadi Mandi

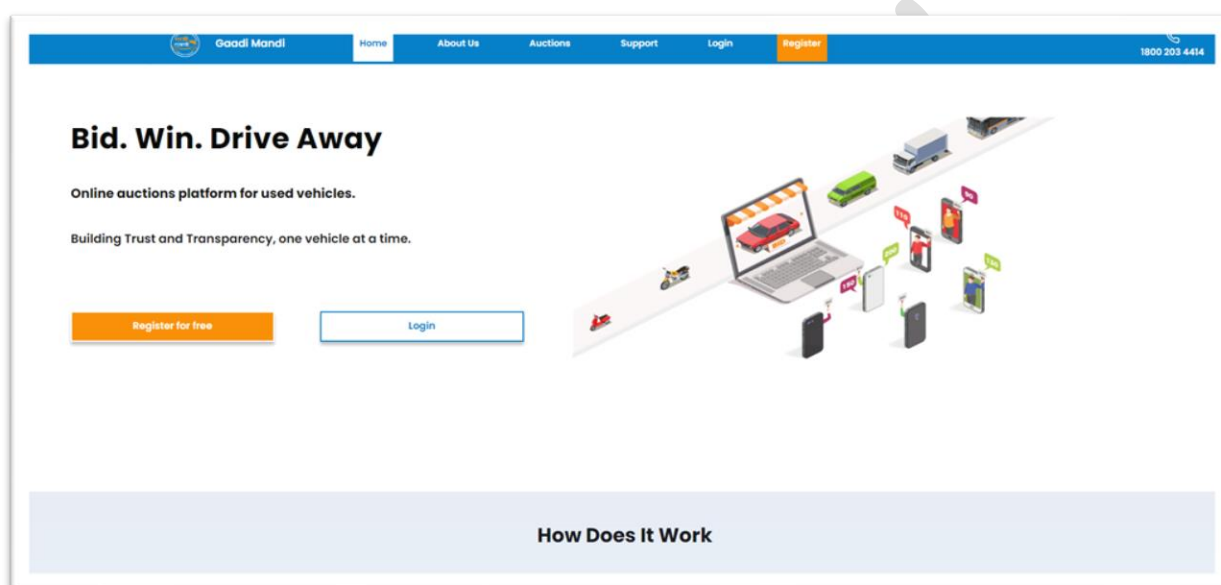


2. URL for Gaadi Mandi Auctions Portal

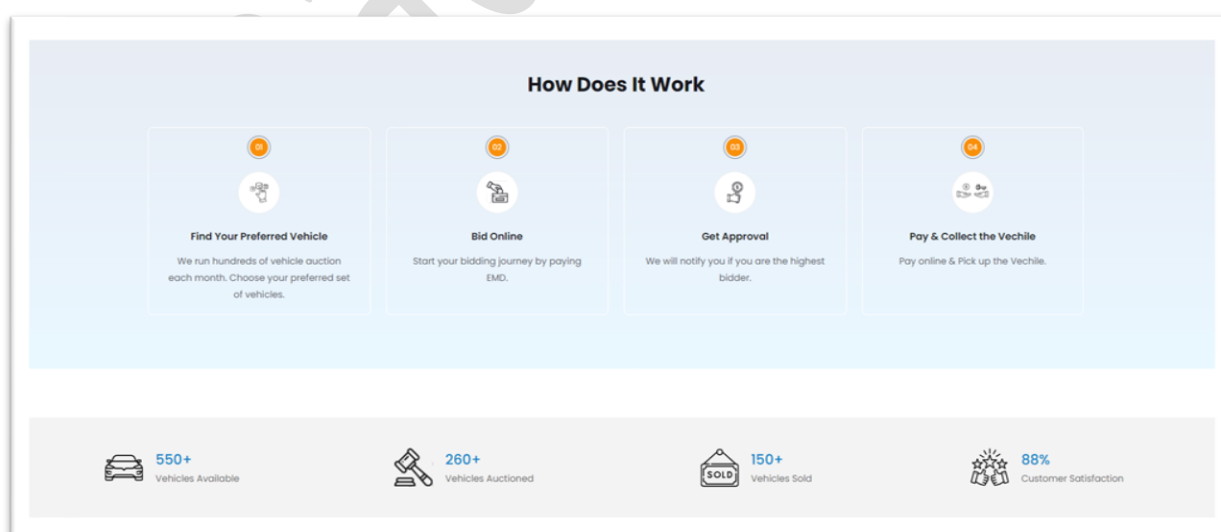
- ✓ Please visit the link to access the "Auctions Portal" - <https://www.gaadimandi.com/>

3. Home Page

- ✓ The Home page before user logs in to the application will show the buttons to login and register.



- ✓ When the buyer scrolls down, he can see how the portal works in 4 simple steps





- ✓ Below this, we are showing the number of vehicles under each category that are having live auctions today

Search By Category
We Have 11 Vehicles Available

- Heavy Commercial (4)
- Bus (3)
- Two Wheeler (4)

Auctions

- Auctions Ending Today
- Auctions Ending Tomorrow
- Auctions Calendar

Explore All

- ✓ Then we are showing the number of vehicles for which the auctions are ending today, tomorrow and auctions calendar
- ✓ Finally, we display the FAQs about the new buyer portal

what Our Customers say

Trusted Company
★★★★★
"Gaadi Mandi actively encourage customers to leave reviews to help promote their products and services and to build trust with potential customers."
Rose Marry

Frequently Asked Questions
Here are some of the FAQ's for your assistance

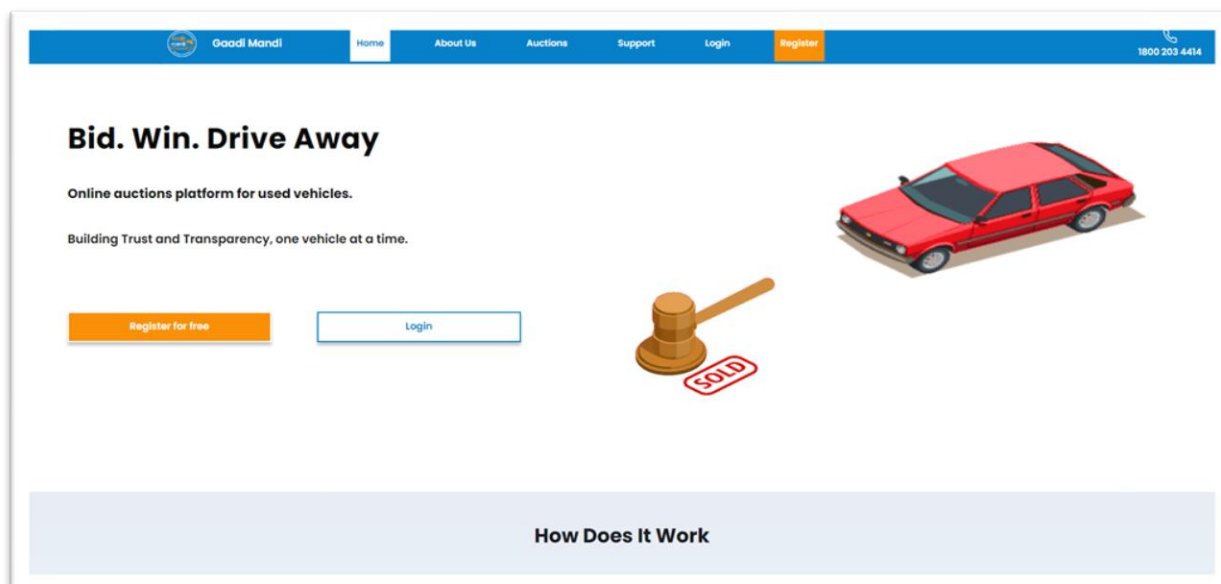
- What is online vehicle bidding?
- What types of vehicles can I bid an online?
- What is a reserve price?
- What happens if I win a bid?



4. Registration

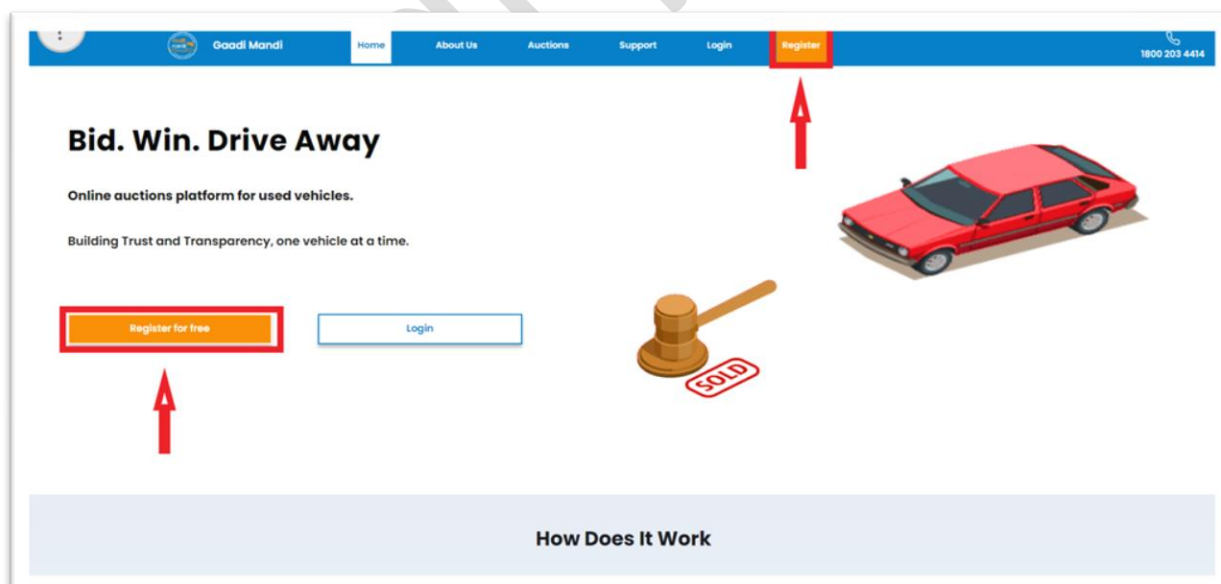
Step 1:

Open the Gaadi Mandi Buyer portal –



Step 2:

Click on the “Register for Free” button or the “Register” tab at the top of the page



- ✓ The Register your account page will be displayed



Register Your Account

1. OTP Verification 2. Profile Creation

* Enter Mobile Number

If you already have an account with us

Login

COMPANY
About Us
Terms & Conditions

QUICK LINKS
Auctions Ending Today
Auctions Ending Tomorrow

REACH US
Gaadi Mandi C/O Hinduja Layland Finance,
No.27 A, Developed Industrial Estate,
Chennai-600032

Step 3:

Enter your mobile number on the “Enter mobile number input area

Register Your Account

1. OTP Verification 2. Profile Creation

* Enter Mobile Number

If you already have an account with us

Login

COMPANY
About Us
Terms & Conditions

QUICK LINKS
Auctions Ending Today
Auctions Ending Tomorrow

REACH US
Gaadi Mandi C/O Hinduja Layland Finance,
No.27 A, Developed Industrial Estate,
Chennai-600032

- ✓ Once the mobile number is entered, an OTP will be generated to that number
- ✓ Enter the OTP within displayed duration else the OTP will expire



Register Your Account

1. OTP Verification 2. Profile Creation

XXXXXXXX 26

Enter OTP Verify

If you already have an account with us

Login

Step 4:

Once mobile number is verified, you can select what type of buyer are you, if you are an “End user” or a “Broker/Dealer”

Register Your Account

1. OTP Verification 2. Profile Creation

XXXXXXXX ✓

Buyer Type

End User ? Broker/Dealer ?

If you already have an account with us

Login

- ✓ Select the type of buyer
- ✓ Once the buyer type is selected, it will ask if the user is an individual person or a company representative



Register Your Account

1. OTP Verification2. Profile Creation

XXXXXXXX ✓

Buyer Type

End User

Broker/Dealer ?

Individual

Company

If you already have an account with us

Login

Step 4a:

- ✓ If you select, company, there will be another section asking the type of company if it is a private firm, partnership or a proprietor



Register Your Account

1. OTP Verification2. Profile Creation

XXXXXXXXX ✓

Buyer Type

End User

Broker/Dealer ?

Individual

Company

Private Limited

Partnership

Proprietor

If you already have an account with us

Login

✓ Once the type of company is selected, then the company details will be displayed

XXXXXXXXX ✓

Buyer Type

End User

Broker/Dealer ?

Individual

Company

Private Limited

Partnership

Proprietor

* Company Name

* Company Email ID

* Company GST Number

* Company PAN Number

If you already have an account with us

Login



Step 4b:

- ✓ If you select “Individual” buyer, it will directly ask for the user details

XXXXXXX ✓

Buyer Type

Individual Company

* Name as per PAN

* Enter Email ID

* PAN Number

If you already have an account with us

Step 5:

- ✓ Enter your name as per in the PAN card
- ✓ Enter the official email ID
- ✓ Enter the PAN number registered with the mobile number
- ✓ For company, enter the name, email and PAN of the company registered
- ✓ Similarly, for company, enter the GST number of the company
- ✓ When email is entered, an OTP verification for the email will be performed to validate the email id



XXXXXXX ✓

Buyer Type

End User Broker/Dealer ?

Individual Company

XXXXXXX

XXXXXXX

* PAN Number

If you already have an account with us

- ✓ Once the PAN number is entered and verified, the user will be moved to the Profile creation section

Register Your Account

1. OTP Verification **2. Profile Creation**

_____ ✓

_____ ✓

_____ ✓

_____ ✓

* Create Password

* Re-Enter Password

* State

* Enter City

Buyer Type

End User Individual

How did you come to known about us? *



- ✓ The Name will be updated as per the PAN address if mismatched
- ✓ All basic details entered in the previous section will be non-editable

Step 6:

create password, enter the state and city of the company or the person

Register Your Account

1. OTP Verification | 2. Profile Creation

✓ ✓ ✓ ✓

Buyer Type

End User | Individual

* Create Password
.....

* Re-Enter Password
.....

* State

* Enter City

- ✓ Once entered, you can enter how you came to know about the website, and vehicle category preferences



How did you come to know about us? *

HLF Employee	Newspaper	Internet
Fellow User	SMS	Others

Preference *

TWO WHEELER	THREE WHEELERS	CAR
MULTI UTILITY VEHICLE	TRACTOR	SMALL COMMERCIAL VEHICLE
LIGHT COMMERCIAL VEHICLE	INTERMEDIATE COMMERCIAL VEHICLE	MEDIUM COMMERCIAL VEHICLE
HEAVY COMMERCIAL VEHICLE	TIPPER	BUSES
CONSTRUCTION EQUIPMENTS		

[Terms and Conditions *](#)

[Privacy Policy *](#)

Create an account

If you already have an account with us

Login

Step 7:

Select “How you came to know about us” options and your Vehicle category “Preferences”

- ✓ “How did you know about us” section is a single selector field
- ✓ The “Preference” section is a multiple selector field
- ✓ Then open and read the terms and conditions and the privacy policy to enable the “Create Account button”



How did you come to know about us? *

HLF Employee	Newspaper	Internet
Fellow User	SMS	Others

Preference *

TWO WHEELER	THREE WHEELERS	CAR
MULTI UTILITY VEHICLE	TRACTOR	SMALL COMMERCIAL VEHICLE
LIGHT COMMERCIAL VEHICLE	INTERMEDIATE COMMERCIAL VEHICLE	MEDIUM COMMERCIAL VEHICLE
HEAVY COMMERCIAL VEHICLE	TIPPER	BUSES
CONSTRUCTION EQUIPMENTS		

[Terms and Conditions *](#)

[Privacy Policy *](#)

Create an account

If you already have an account with us

- ✓ Once clicked on the “Create Account” button, the account will be created and a confirmation popup will be displayed

Gadi Mandi



Congratulations!

Your account has been successfully registered. You will receive your login details via your registered mail ID/phone number.

[Continue](#)

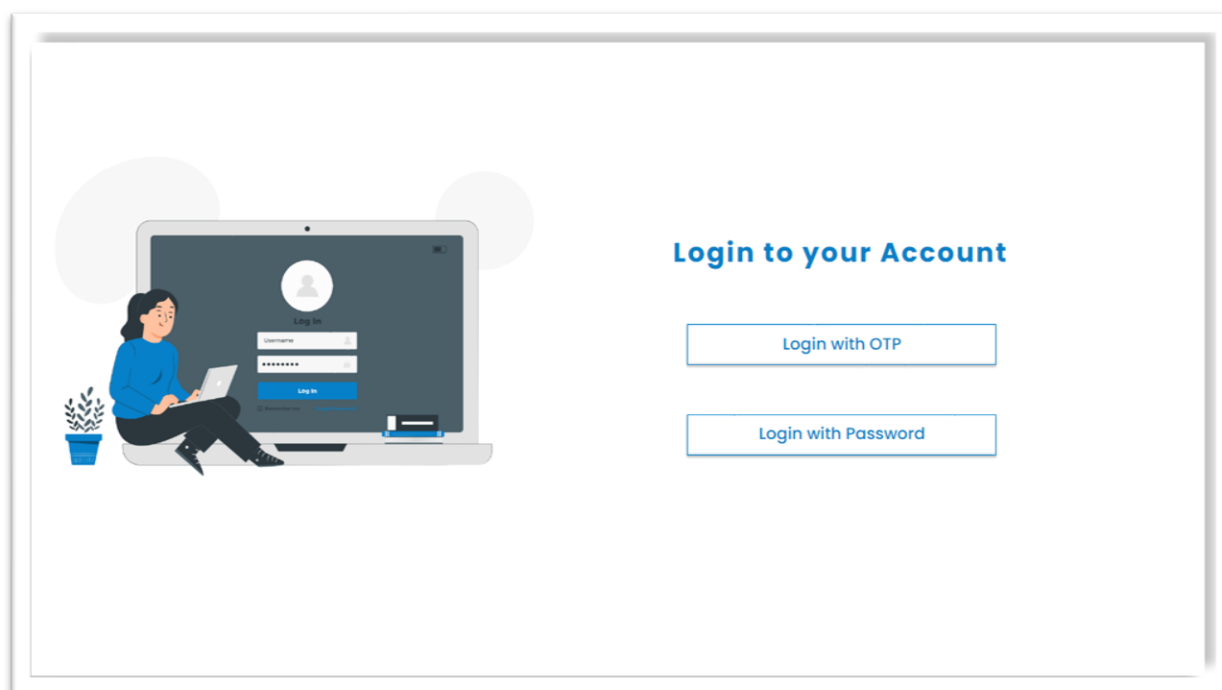
- ✓ Similarly, SMS and email confirmation of the same will be sent to your entered mobile and email id

Gaadi Mandi



5. Login

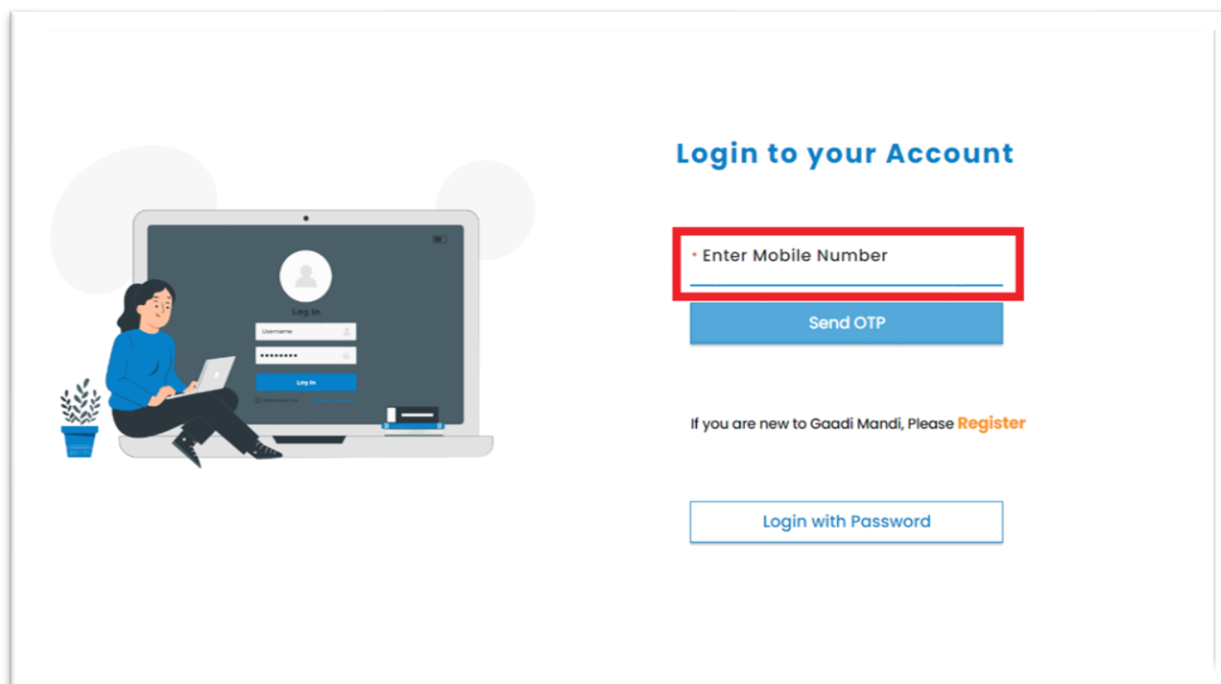
- ✓ The user can login to the application once registered by clicking on the “Login” button on the home page or by clicking on the “Login” tab at the top of the page
- ✓ When you click on the login button, the “login to your Account” page will be displayed



5.1 Login with OTP

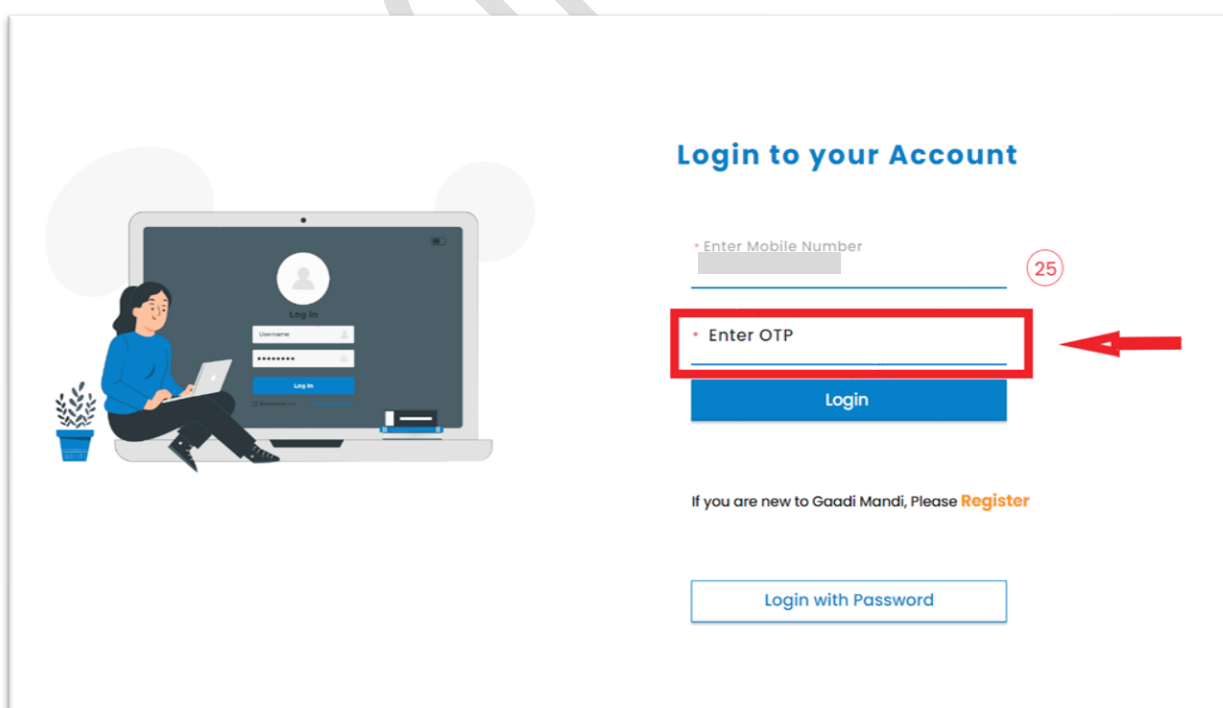
Step 1:

- ✓ Click on the Login with OTP button to use OTP based login
- ✓ The respective page will be displayed



Step 2:

- ✓ Enter your mobile number used for registering
- ✓ You will receive an OTP on your registered mobile. Enter the code within 30 seconds or the OTP will expire





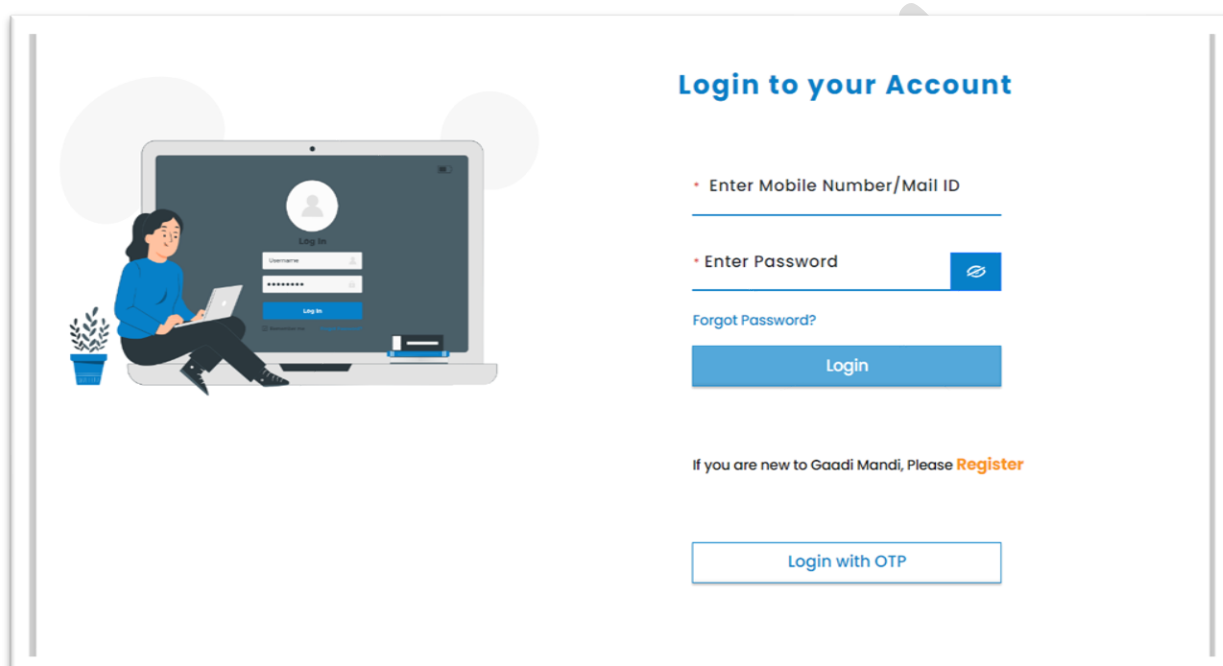
- ✓ Once OTP is verified, you will be redirected to the Auctions page

5.2 Login with Password

Step 1:

Click on the Login with Password button on the Login to your account page

- ✓ You will see the Login to your Account page with mobile and password input boxes

A screenshot of the Gaadi Mandi login page. On the left, there is an illustration of a woman sitting on a laptop, with a large laptop screen behind her showing a login form. On the right, the actual login form is displayed. The form has a title 'Login to your Account' in blue. Below the title, there are two input fields: 'Enter Mobile Number/Mail ID' and 'Enter Password'. The password field has a blue eye icon to toggle visibility. Below the password field is a link 'Forgot Password?'. A blue 'Login' button is positioned below the 'Forgot Password?' link. At the bottom of the form, there is a link 'If you are new to Gaadi Mandi, Please Register' in orange. Below this link is a blue button labeled 'Login with OTP'.

Login to your Account

- Enter Mobile Number/Mail ID
- Enter Password

Forgot Password?


Login

If you are new to Gaadi Mandi, Please **Register**

Login with OTP


Step 2:

- ✓ Enter your mobile number or your email id registered with Gaadi Mandi
- ✓ Enter your latest updated password for the account



Login to your Account

• Enter Mobile Number / Mail ID

• Enter Password 

Forgot Password?

Login

If you are new to Gaadi Mandi, Please [Register](#)

Login with OTP

- ✓ Once the password matched the account, you will be logged in and redirected to the Auctions page

Gaadi Mandi

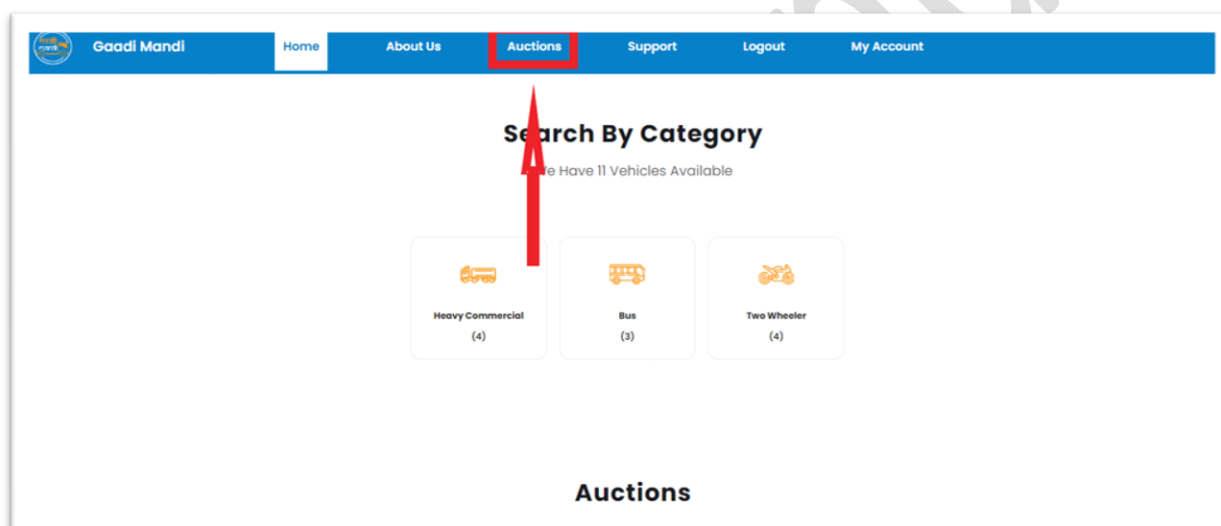


6 Auctions

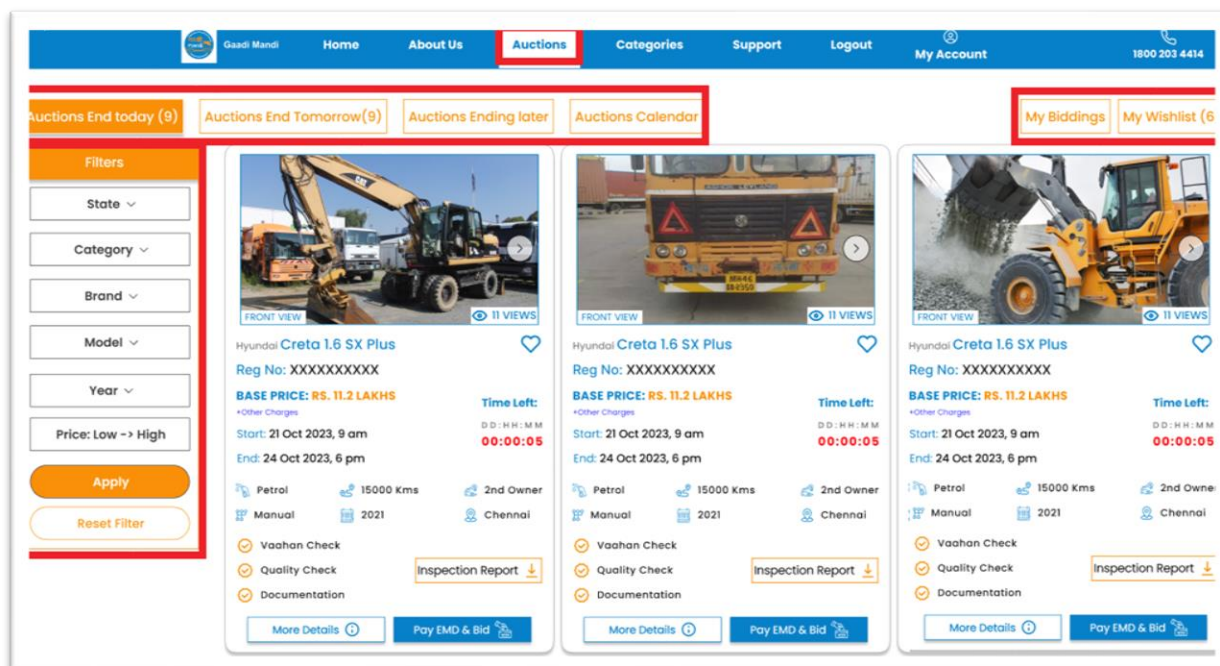
- ✓ When the buyer logs in or registers to the account, they will be redirected to the Auctions Ending Today page
- ✓ The Auctions page will display the list of vehicles for which the auctions are happening that day
- ✓ The buyer can also come to the Auctions page from the home page as below

Step 1:

Login to the application and click on the “Auctions” tab at the top of the page



- ✓ When the buyer clicks on “Auctions” tab, the below page will be displayed



- ✓ On the auctions page, the buyer can see the tabs for
 - Auctions that are Ending Today,
 - Auctions Ending Tomorrow and
 - Auctions ending Later
 - Auctions Calendar



- ✓ Auctions Ending Today tab will show all the vehicles for which the auctions are ending that day
- ✓ Similarly, we will show the vehicles for which the auctions are ending tomorrow on Auctions Ending Tomorrow section
- ✓ For other vehicles for which the auctions will end after will be displayed in Auctions Ending Later

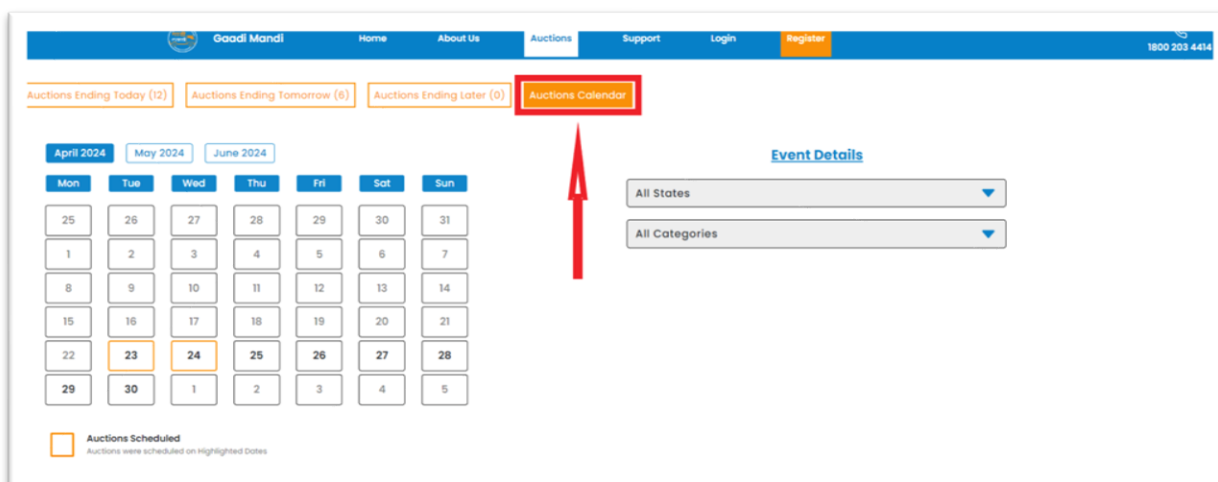
6.1 Auctions Calendar

- ✓ The auctions calendar shows the vehicles that are scheduled and ongoing for the next 3 months
- ✓ To reach auctions calendar,

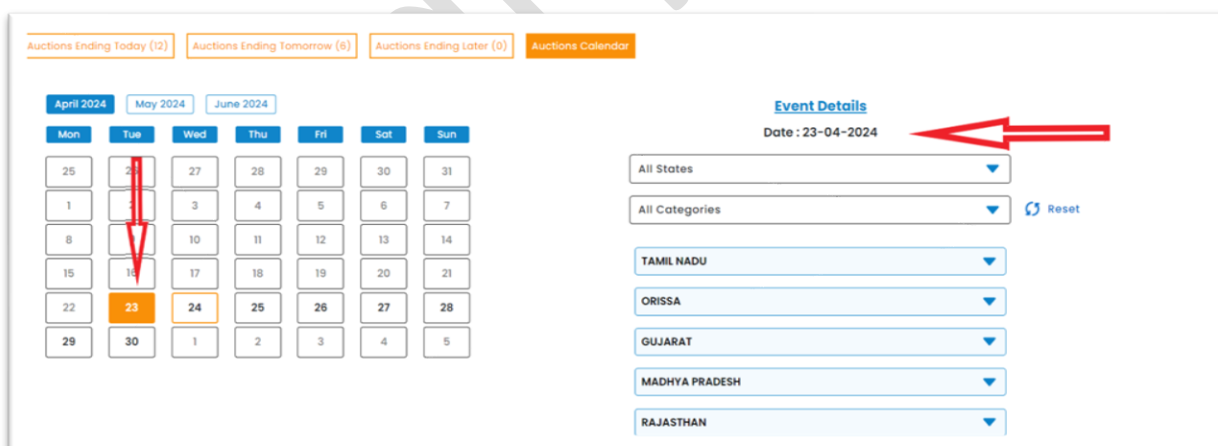


Step 1:

On the Auctions Page. Click on “Auctions Calendar” button at the top



- ✓ This page will show a calendar for the current month with options to view the next 2 months by the buyer
- ✓ On the dates section, for all those dates where the auctions are happening, it will be marked in orange outline.
- ✓ When the buyer clicks on the date containing auctions, the right section will display the number of states where the auctions is happening for that day



- ✓ The buyer can filter the states and categories by the dropdown displayed
- ✓ When the buyer selects the state and category, the list of vehicles in that group for which auctions is happening will be displayed below



EVWIL VEHICLES

Date: 23-04-2024

TAMIL NADU

BUSES

TAMIL NADU

Reset

Mon	Tue	Wed	Thu	Fri	Sat	Sun
25	26	27	28	29	30	31
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5

Auction Scheduled

23-04-2024 TAMIL NADU BUSES

The screenshot shows a web interface for vehicle auctions. At the top, there's a calendar for April 2024 with the 23rd and 24th highlighted. To the right, there are dropdown menus for 'TAMIL NADU', 'BUSES', and 'TAMIL NADU', along with a 'Reset' button. Below the calendar, there's a section titled 'Auction Scheduled' with filters for '23-04-2024', 'TAMIL NADU', and 'BUSES'. A red arrow points to the 'BUSES' filter. Below the filters, there are three images of buses.

6.2 Filter Auctions

- ✓ There is a filter to filter out the vehicles displayed based on the multiple options

State ▾

Category ▾

Brand ▾

Model ▾

Year ▾

Price: Low -> High

Apply

Reset Filter

The image shows a vertical filter panel with several dropdown menus for 'State', 'Category', 'Brand', 'Model', and 'Year'. Below these is a 'Price: Low -> High' option, an orange 'Apply' button, and a 'Reset Filter' button.

- ✓ The different filter options are
 - State
 - Vehicle Categories
 - Brand
 - Model
 - Year
 - Sort by Price : Low to High; High to Low



- ✓ The State filter displays the list of states where the auctions are happening for selected tab
- ✓ The vehicle categories filter shows the multiple vehicle categories listed
- ✓ The brand, model and year section allows the buyer to filter the vehicle based on the respective sections and the year of the make
- ✓ On the right side, we have the “My Bids” and “My Wishlist”
- ✓ If the buyer bids for a vehicle, it will be displayed on the “My Bids” page and if the buyer likes a vehicle, it will be added to the “My Wishlist” page

6.3 My Wishlist

- ✓ The buyer can click on the heart icon on the vehicles card to add them to Wishlist

Step 1:

Click on the My Wishlist button on the top right corner

- ✓ The buyer can view the number of vehicles bid by him below under “Auctions End Today”, “Auctions End Later”, “Auctions Ends Tomorrow” and “Auctions start soon” sections respectively
- ✓ The buyer can view if auctions start and bid accordingly

6.4 Bid for Vehicle



- ✓ The buyer can bid for the vehicle from the main Auctions page under the respective tabs if the auction for the vehicle is live
- ✓ The user will see the vehicle cards on the Auctions page. At the bottom of the card, we have the “Bid Now” button

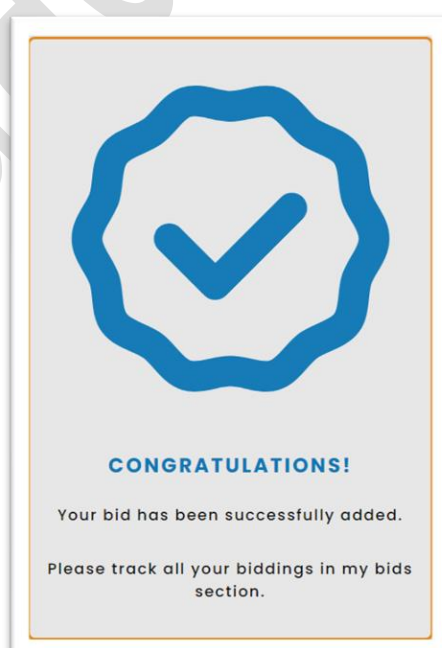
Step 1:

Click on this button to bid for the vehicle

The screenshot shows a bidding interface with the following elements:

- A text input field labeled "Bid Increment: Rs" with a minus sign button on the left and a plus sign button on the right.
- A text input field labeled "Bid Amount:" below the increment field.
- A "Cancel" button in a light red box.
- A "Bid Now" button in a blue box with a truck icon, highlighted with a red border.

- ✓ The user can click on the plus or minus buttons to increase or decrease the bids before placing the bid
- ✓ Once the buyer reached the required amount to bid, he can click on the “Bid Now” button
- ✓ When the buyer places a bid, he will get a confirmation for the same on the card and his position will be displayed on the screen and will get a confirmation on SMS and email





Reg No: [REDACTED]

BASE PRICE: Rs. 2.70 Lakhs
+Other Charges

MY BID: RS. 2.82 LAKHS H1 ↑

Time Left :
DD : HH : MM
01 : 02 : 32

Start : 19 APR 2024, 9 AM
End : 20 APR 2024, 6 PM

- ✓ When the buyer bid is confirmed, the “My Bid” section will be added in the vehicle card with the bid amount by the buyer
- ✓ Next to the My Bid value, the position of the buyer will be displayed, the “H1” is the highest bid position, H2 as second highest and so on
- ✓ The H1 will show the “Green Up arrow” and the rest of the positions will show “Red down arrow”

6.5 My Bids

- ✓ The My Bids section will display the vehicles that was bid by the buyer while the auction is still happening
- ✓ The buyer can click on the My Bids button to view all the bids he made previously and directly view the status of each of them

Step 1:

Click on the My bidding button on the top right corner

Auctions End today (9) Auctions End Tomorrow(9) Live Auctions Auctions Calendar

My Biddings (3) My Wishlist (6)

My Biddings

Auction End's Today Auction End's Tomorrow Auction End's Later

Reg No: XXXXXXXXXX Bid Placed

Reg No: XXXXXXXXXX Bid Placed

Reg No: XXXXXXXXXX Bid Placed

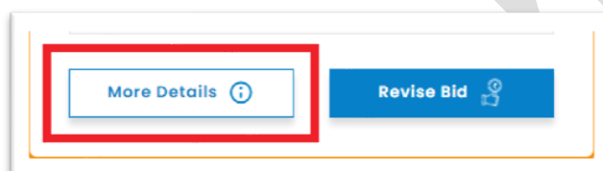


- ✓ The buyer can view the number of vehicles bid by him below under “Auctions End Today”, “Auctions End Later”, “Auctions Ends Tomorrow” sections respectively
- ✓ The buyer can view the status of the bid if he is the H1 bidder or not and make the “Revised Bids” accordingly
- ✓ The buyer can also view more details about the vehicle by clicking on the “More Details” button that will be displayed on the vehicle details card on all auctions pages

6.6 More Details

Step 1:

Click on the “More Details” button on the vehicle details card to view the complete details of the vehicle before bidding or after bidding



- ✓ The below is the More details page when viewed before bidding for vehicle

HOME > LIVE AUCTIONS >

FRONT VIEW 11 VIEWS

Hyundai
Reg No: XXXXXXXXXX
BASE PRICE: RS. 11.2 LAKHS
+Other Charges
Start: 21 Oct 2023, 9 am
End: 24 Oct 2023, 6 pm
Time Left: 00:00:05
Inspection Report
Pay EMD & Bid

Vehicle Overview

Registration No	Engine No	Chassis No	Insurance Validity Mar 2026	RC Validity Mar 2026	Vehicle Condition Running
Registration year Mar 2021	Km driven 15000 Km	Transmission Manual	No. of Owner 2	Fuel Type Petrol	Original RC Yes

Vehicle Performance

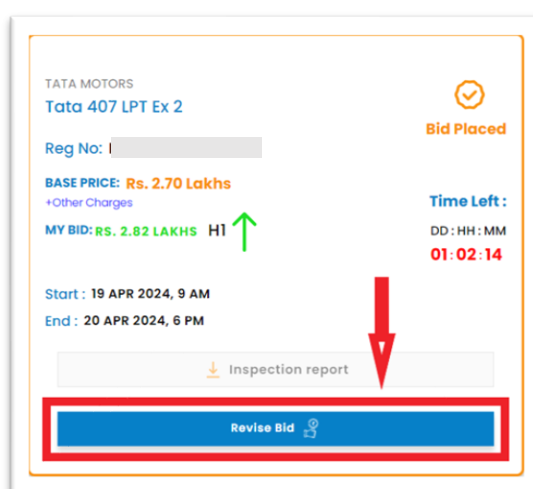
Engine & Peripherals	Exterior	Interior	Wheels & Tyres
Drivetrain	Body Structure (Chassis)	Mechanical	Running Condition



- ✓ When the buyer views the vehicle bid already, instead of bid now, it will show “Revise Bids” button and display the Bid position of the buyer

6.7 Revise Bids:

- ✓ When the buyer has already bid for the vehicle, he will see the “Revise Bid” button instead of “Bid Now” button
- ✓ The buyer can revise the bid if he becomes H2 or got lower bid position
- ✓ The “Revise Bid” button can be accessed on the vehicle details card from all Auctions page



Step 1:

Click on the “Revise Bid” button to increase the bid amount for the vehicle

- ✓ When the buyer wants to revise the bid amount, he can click on the “Revise Bid” button for the same
- ✓ The procedure to increase the bid amount is same as placing the bid
- ✓ Once the bid amount is revised, then the user will get a confirmation of the same on the screen

6.8 Auctions Time Extension

- ✓ If a buyer bids for a vehicle few minutes before the end of auction, the auction duration for the particular vehicle will be increased allowing other buyers to bid for the vehicle

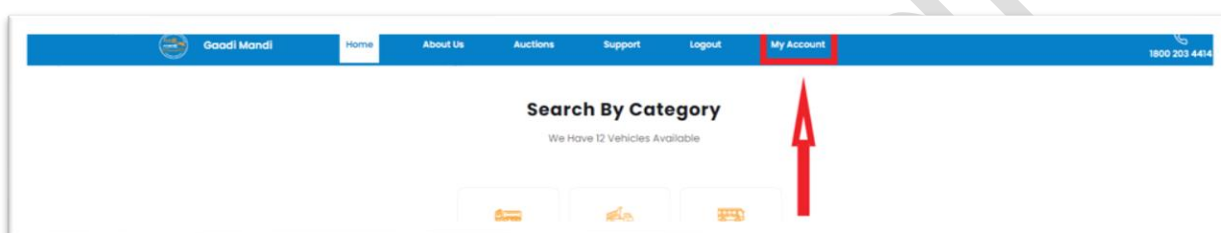


7 My Account

- ✓ The My Account section will display the details about the buyer along with the history of their bidding
- ✓ The buyer can view their past bid vehicles, make payments for vehicle, top-up their EMD and change details and passwords
- ✓ To access My Accounts page,

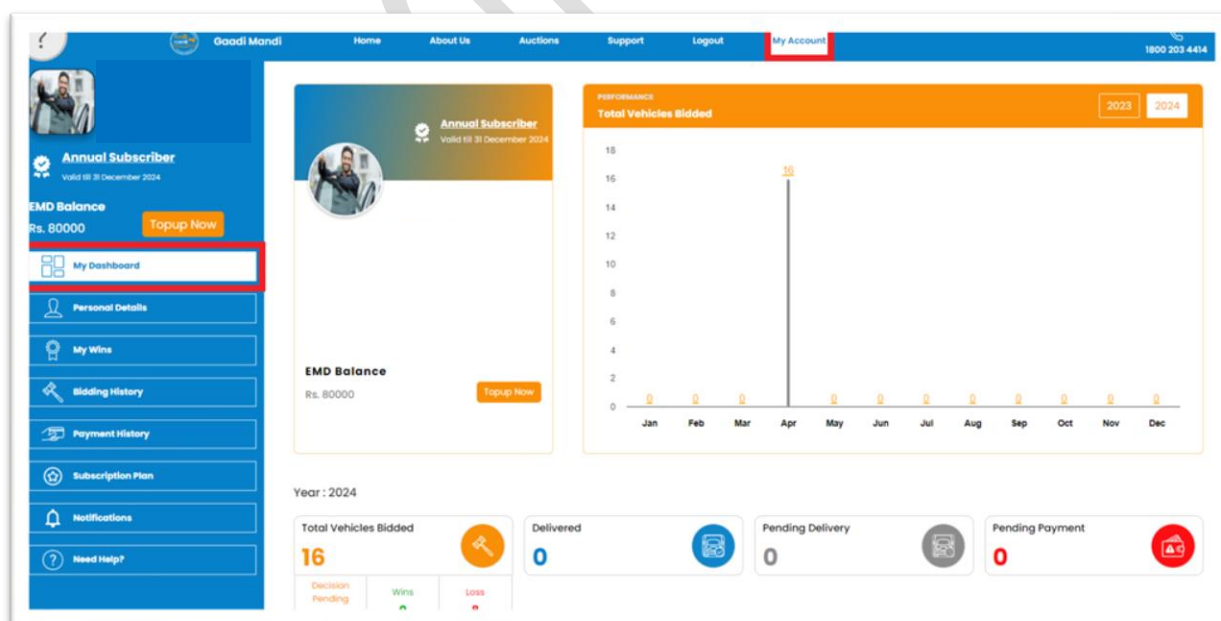
Step 1:

Click on the “My Accounts” tab at the top of the page



7.1 My Dashboard

- ✓ When the buyer clicks on the “My Accounts” tab, he will be redirected to the “My Account – Dashboard” page





- ✓ In this page, the buyer can see the total vehicle bid by him grouped by months for the last 2 years on the chart
- ✓ Next to the chart, he can see the card displaying his details like mobile number, email, location and EMD balance
- ✓ Below the section, we will show the number of vehicles he bid and their status like decision pending, wins and loss
- ✓ Along with this, if the vehicle payment status, delivery status will also be displayed

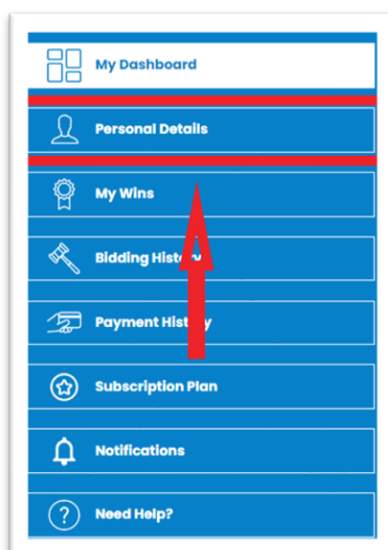
7.1.1 EMD

- ✓ On the dashboard page, we have a section called EMD amount and next to the amount, we allow the buyer to top up the amount
- ✓ We allow a minimum of 10,000 as EMD amount and the buyer can pay EMD in multiples of 10,000
- ✓ When the buyer pays EMD, we will allow him to bid for a maximum of 5,00,000 (5 lakhs), that is 50 times the EMD amount
- ✓ If the buyer wants to bid more than the available limit, he has to increase the EMD amount and bid accordingly
- ✓ In the event of buyer becoming the H1 bidder and fails to pay for the vehicle, then his EMD amount will be forfeited

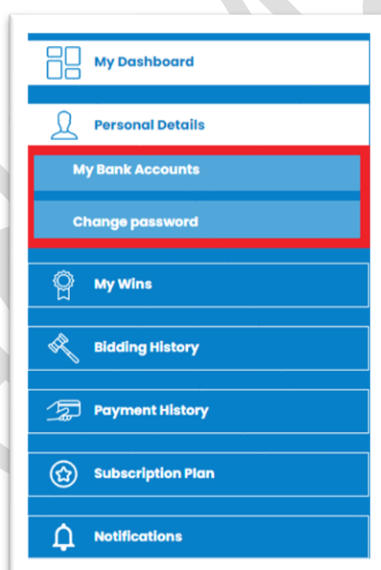
7.2 Personal Details

Step 1:

Click on the “Personal Details” button on the left bar



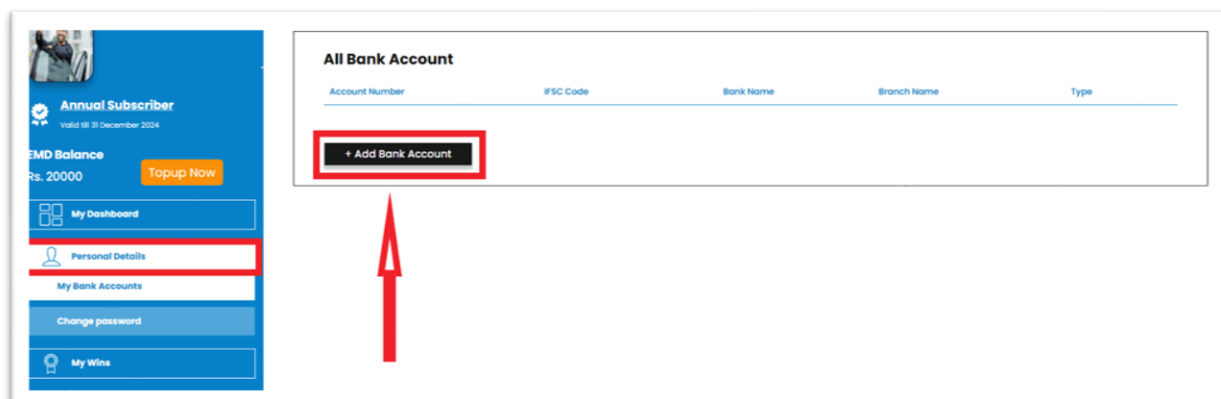
- ✓ There will be 2 options displayed inside the “Personal Details section”
 - My Bank Accounts
 - Change Password



7.2.1 My Bank Accounts

Step 1

Click on the “My Bank Accounts” sub-section



- Initially there will be no bank details displayed

Step 2:

Click on the “+Add Bank Account” Button

New Bank Account

Account Number:
Enter Acc No

IFSC Code:
Enter IFSC code

Bank Name:
Enter Bank name

Branch Name:
Enter Branch Name

Account Type:
Enter Account Type

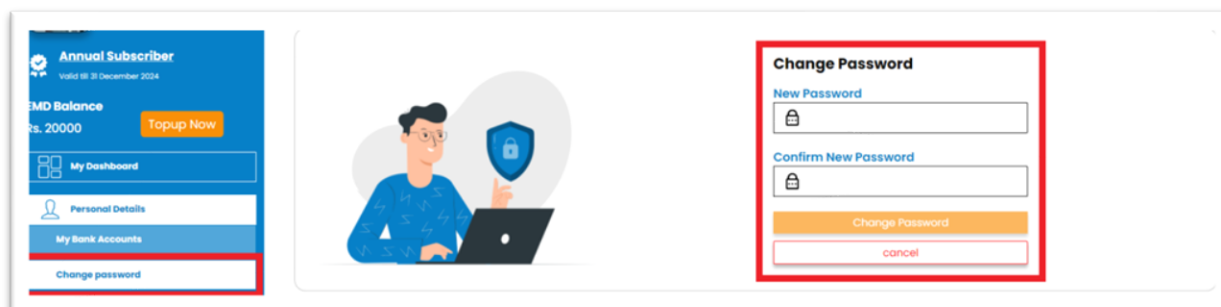
Add bank Account Cancel

- The buyer will be prompted to enter the bank account details

7.2.2 Change Passwords

Step 1:

Click on the “Change Password” button on the left panel to access the below page



Step 2:

- Here, Enter the new password, confirm the same and click on Change Password button to initiate change password request
- The buyer will receive OTP to the registered mobile number

Step 3:

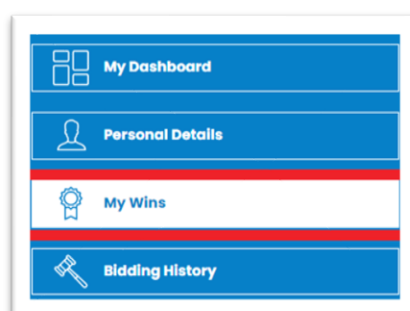
Enter the OTP received to change the password

7.3 My Wins

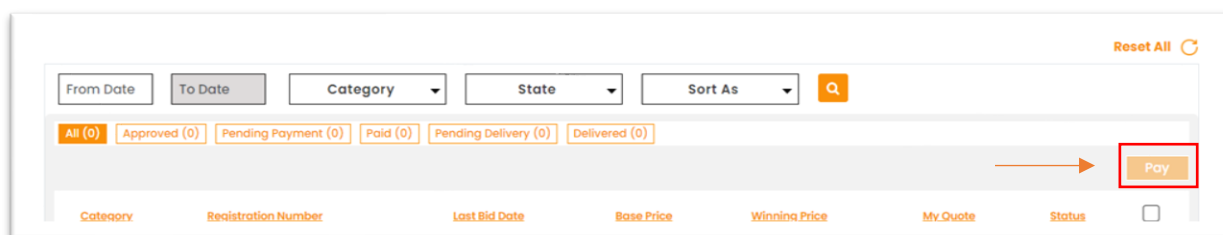
- ✓ The My Wins section will display the list of vehicles for which the buyer has the highest approved bid
- ✓ This page allows the buyer to pay for the vehicle

Step 1:

Click on the “My Wins” tab on the left panel of My Accounts



- The user will get the following table on the right side of the My Wins page



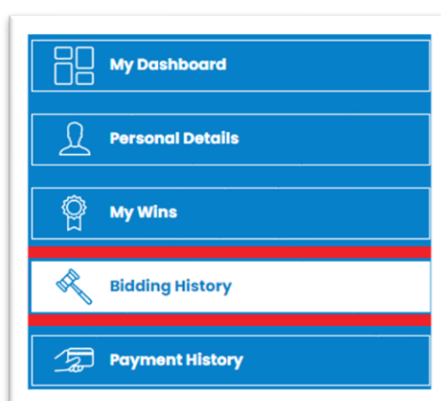
- ✓ In this page, the user will be able to see the vehicles for which he bid and won
- ✓ The buyer can click on the “Pay” button to pay for the vehicle
- ✓ the Pay button will redirect the buyer to the vehicle payment section
- ✓ this page displays the total amount to be paid by the buyer for the vehicle and their breakup if available
- ✓ the buyer can click on the pay amount button to pay for the vehicle
- ✓ when the vehicle payment is completed, then a confirmation for the same will be displayed and the vehicle status will be updated accordingly

7.4 Bidding History

- ✓ When the auction completes, the vehicles will be moved to this page and the buyer can view the vehicles they bid in the past by selecting the required filters

Step 1:

Click on the “Bidding History” tab on the left column to view the previous bids made by you and their status





- ✓ The bidding history page will display the status of each of the bids made by the buyer previously

Category	Registration Number	Bid Date	Base Price	Winning Bid	My Quote	Result	Approval
LIGHT COMMERCIAL VEHICLES	KA641650	19-04-2024	Rs. 2.70 Lakhs	Rs. 2.82 Lakhs	Rs. 270000	-	Decision Pending
BUSES	RJ13PB0913	18-04-2024	Rs. 80000	Rs. 2.95 Lakhs	Rs. 295000	Loss	Approval Declined
BUSES	RJ27PA1819	18-04-2024	Rs. 1.00 Lakhs	Rs. 1.80 Lakhs	Rs. 145000	Loss	Lost
HEAVY COMMERCIAL VEHICLE	AP39T6385	18-04-2024	Rs. 17.00 Lakhs	Rs. 17.65 Lakhs	Rs. 1700000	-	Decision Pending
HEAVY COMMERCIAL VEHICLE	AP39T6384	18-04-2024	Rs. 17.00 Lakhs	Rs. 17.90 Lakhs	Rs. 1700000	Loss	Lost
TWO WHEELER	TN14V0470	18-04-2024	Rs. 40000	Rs. 45500	Rs. 45500	-	Decision Pending
TWO WHEELER	TN70AD4376	18-04-2024	Rs. 36000	Rs. 63500	Rs. 36000	Loss	Lost
TWO WHEELER	TN48BA6762	18-04-2024	Rs. 45000	Rs. 57000	Rs. 45500	-	Decision Pending
TWO WHEELER	TN45BR7711	18-04-2024	Rs. 42000	Rs. 55000	Rs. 44000	-	Decision Pending
INTERMEDIATE COMMERCIAL VEHICLE	TS36T3746	17-04-2024	Rs. 7.00 Lakhs	Rs. 7.75 Lakhs	Rs. 700000	Loss	Lost

Step 2:

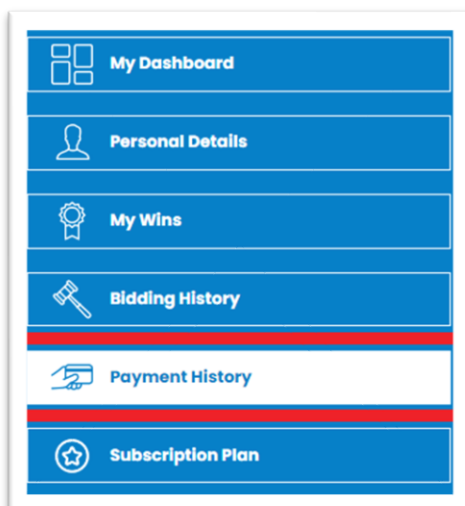
Select the required filter to view the status of the specific vehicle

- ✓ By default, the complete list of vehicles bid by the buyer in the last 1 year will be displayed
- ✓ The buyers can see their position and the highest bid amount on the “My Bidding” section
- ✓ This page will be a view only page displaying all statuses – Decision Pending, Loss and Wins

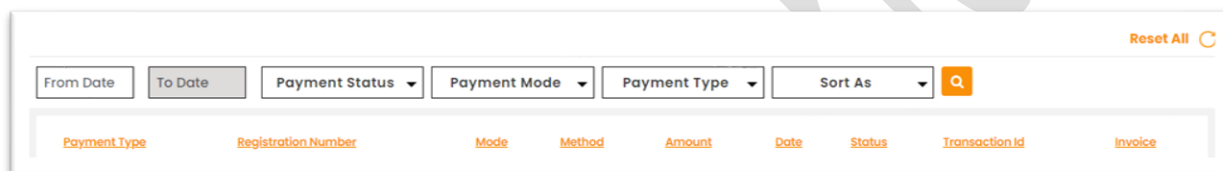
7.5 Payment History

Step 1:

Click on the “Payment History” tab on the left column to view the payment status for the previous bids made by you



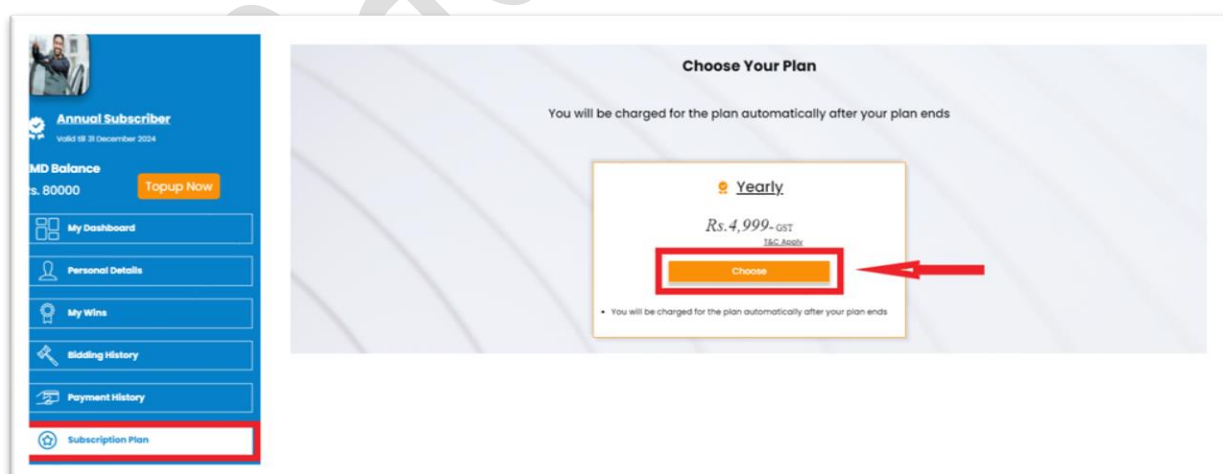
- ✓ The payment history page will display the payment status of each of the bids made by the buyer previously along with their transaction ID



7.6 Subscription Plan

Step 1

Click on the Subscription Plan tab on the left panel to view the subscription details



- ✓ When the buyer clicks on the subscription plan tab, the Choose your plan screen will be displayed



- ✓ We have a subscription plan of 4999+taxes for the buyers availing which will allow them the access for 1 year from the date of starting

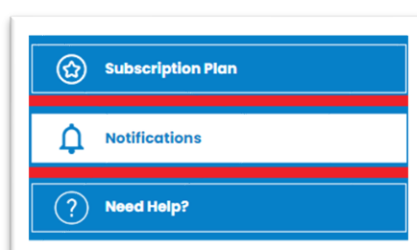
Step 2:

Click on the “Choose” button to subscribe for 1 year

7.7 Notifications

Step 1

Click on the Notifications tab on the left column to view the notifications page



- ✓ When the buyer clicks on the button, the notification page will be displayed allowing him to create notifications and select medium where he will receive them

Activity Notifications

Notify me when:

	Mobile	Email
Someone outbids you	<input type="checkbox"/>	<input type="checkbox"/>
Auction Notifications	<input type="checkbox"/>	<input type="checkbox"/>
Payment Notifications	<input type="checkbox"/>	<input type="checkbox"/>
Your Bid Notifications	<input type="checkbox"/>	<input type="checkbox"/>

Create Auctions Alerts

Mobile Email

Category State

Manage Alerts

Alert 1

Category: State: Notification: Mobile Email



Step 2:

Toggle the switches for mobile and email for the respective scenarios for auction activities

Activity Notifications
Notify me when:

	Mobile	Email
Someone outbids you	<input type="checkbox"/>	<input type="checkbox"/>
Auction Notifications	<input type="checkbox"/>	<input type="checkbox"/>
Payment Notifications	<input type="checkbox"/>	<input type="checkbox"/>
Your Bid Notifications	<input type="checkbox"/>	<input type="checkbox"/>

Step 3:

Select the required state and category and create a customised alert for you so when an auction for the selected category and state happens, you will get notified

Create Auctions Alerts

Mobile Email

Category State **Create Alert**

Manage Alerts

Alert 1

Category: State:

Notification: Mobile Email **Edit** **Delete**

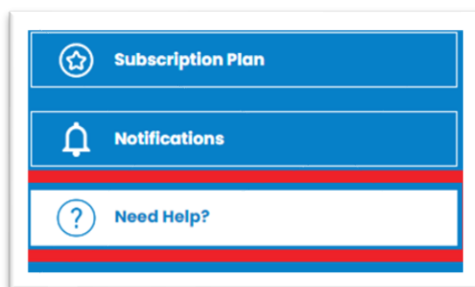
Step 4:

Once the alert is created, click on the “Edit” and “Delete” buttons to make the changes or delete the alerts

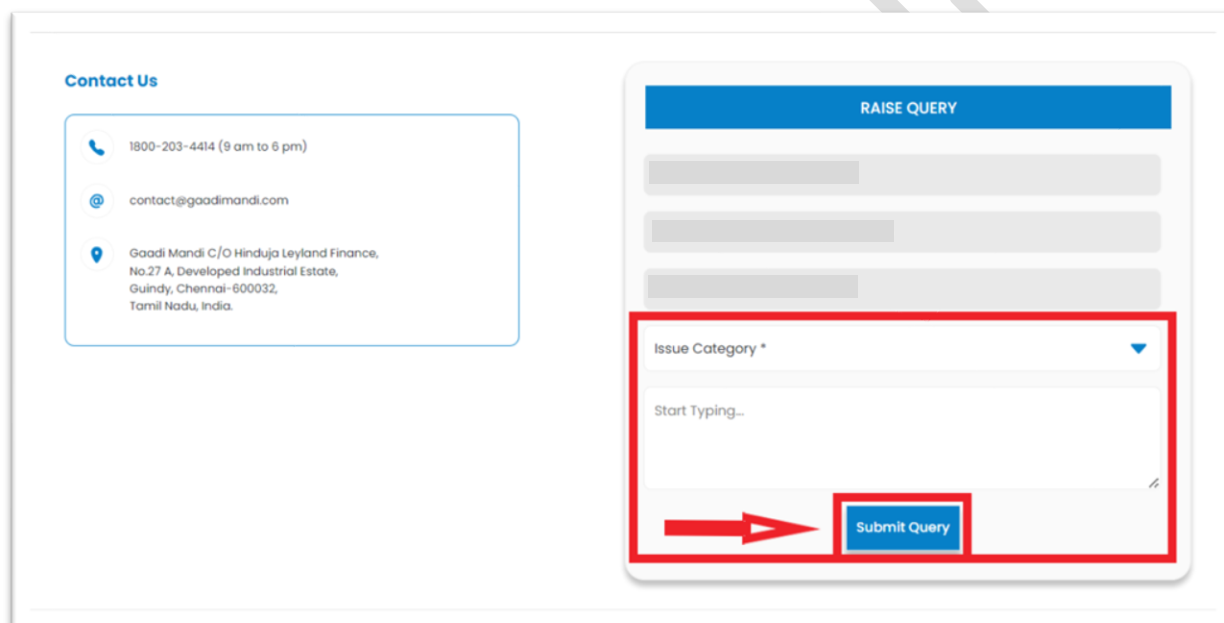
7.8 Need Help

Step 1:

Click on the Need Help tab on the left column to view the Need Help page



- ✓ When the buyer clicks on the button, the need help page will be displayed



Step 2:

Select the issue category and type the query you want to raise by clicking on the submit query button

- ✓ When the buyer submits a query, it will be displayed below this section along with the status for the same if resolved or pending



My Queries

S.No	TicketID	Category	Comments	Request Date	Status
1	GM056148	Login / KYC Related		17-04-2024	PENDING
2	GM015462	Login / KYC Related		19-04-2024	PENDING
3	GM067931	Login / KYC Related		19-04-2024	PENDING

- ✓ When the support team resolves the query, it will be updated here

Gaadi Mandi